

Guest Reviews

Analyse your guests direct feedback



A SIMPLE SOLUTION TO:

- Monitor your guests satisfaction level
- Assess the quality and standard of your hotel
- Learn and develop the viral effect of your recommendations and combined marketing activity.

You choose...

- to use the **standard version** of the questionnaire
- to adapt the questionnaire to your **requirements**



Useful features

- get a reliable insight into the satisfaction of your guests
- a management tool to optimise your services
- customisable questionnaire
- the satisfaction survey covers all your distribution channels (provided that the distributor provides guest email addresses)

Data collected

- Central storage providing a dashboard results overview
- Overall satisfaction with the stay, with open-ended questions. Reason for choosing the hotel: location, description, value for money, etc.
- Assessment of the hotel: reception, cleanliness, room quality, etc.
- Recommendation of the hotel to friends or coworkers.



Also...

This module is integrated into your extranet, enabling you to monitor overall guest satisfaction in close detail. Your guest receives an email three days after check-out. You can then see all the results directly in your extranet.



SCAN THE QR
CODE TO DOWNLOAD
THE PRODUCT SHEET



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